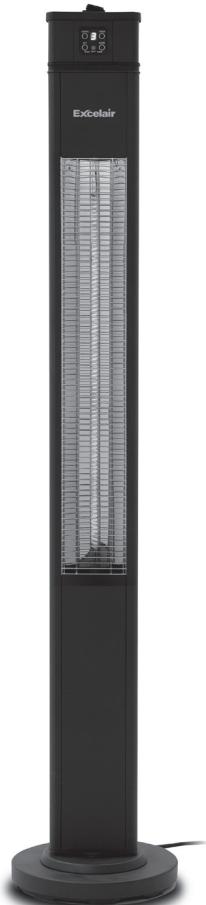


Excelair

By Excelsior



- Can be used indoors or outdoors
- Elegant black finish
- Carbon fibre heating element
- 2000W maximum output
- Remote control
- 9 hour timer
- 3 Heat settings
- Overall dimensions (cm): 28 W x 28 D x 145 H

EOHA20145

**2000W Electric
Oscillating
Outdoor Heater**

**INSTRUCTION
MANUAL**

Important: Retain these instructions for future use.

INSTALLATION, OPERATION AND MAINTENANCE INSTRUCTIONS

Safety

Before attempting to operate this heater, the following basic safety precautions should be taken to reduce the risk of fire, electric shock and personal injury. It is important to read the instruction manual and to understand its' applications, limitations and potential hazards associated with this heater. This heater is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. This heater is not designed for use within 1m or above a water source. It is important that you read, understand and follow these instructions very carefully. They are designed for the safety of yourself and others ensuring a long and trouble free service life from your heater. This electric heater complies with Australian and International standards and safety requirements. Repairs should only be carried out by qualified persons using original spare parts. Failure to do so may result in considerable danger to the operator.

SAFE OPERATION

Beware of Children and Pets

Children should not be allowed to touch or operate heaters or touch extension cords, if used. All heaters should be kept out of reach of children, preferably stored or locked in a secure cabinet or room when not in use.

Do not abuse or damage the power cord

Never yank or pull on the power cord to disconnect it from the mains supply socket. Never carry your heater by its' power cord. Keep the power cord away from heat, oil, solvents and sharp edges. Check the power cord regularly for any damage and if the power cord becomes damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Extension Cords and Reels

This heater is NOT designed to run off an extension cord. If you require an additional power point please have one installed by a qualified electrician.

The use of extension cords may cause power voltage loss which will result in damage to the motor this will NOT be covered under warranty.

Installation

Always ensure you select the correct fixing accessories which suit the particular material you are attaching to, if in doubt please discuss with your local retailer or local hardware store. This heater is not designed for use within 1m or above a water source. All installations must meet the requirements of Australia Standard AS/NZS 3000:2018.

Ensure that the heater is not positioned directly above or below a power point or switch.

This heater is not designed to be used with 3rd party timer or programmable system.

WARNING: Fire risk exists if this heater is covered by or positioned close to curtains or other combustible materials.

NOTE: When using this heater outside ensure that it is connected directly to an outdoor power point.

The electrical system of this heater must be connected with an automatic 30mA circuit breaker and/or residual current device (RCD). If uncertain have a qualified electrician check your electrical system before installation and/or use.

All electrical connections are made in a dry area.

Outdoor power points must be weatherproof and installed by a qualified electrician.

Sitro Group Australia Pty Ltd is not responsible for incorrectly chosen fixing accessories or any damage which may be caused by an incorrectly fitted heater.

- DO NOT use this heater in the immediate surroundings of a bath, a shower or a swimming pool.
- DO NOT use this heater if it has been dropped.
- DO NOT use if there are visible signs of damage to the heater.
- USE this heater on a horizontal and stable surface, or fix it to the wall, as applicable.

WARNING: DO NOT use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

WARNING: To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1m from the air outlet.

Heaters are not intended for use in greenhouses or construction sites.

Heater is not to be located immediately below a socket-outlet.

Do not use the heater with a programmer, timer or any other device that switches the heater on automatically.

Children should be supervised to ensure that they do not play with the appliance.

SPECIFIC SAFETY INSTRUCTIONS

Warning

Do not use the heater in areas where there is a risk of explosion or fire from flammable gases. Ensure that the heating area is kept clear of combustible materials. Do not use the heater in damp areas, without suitable ventilation. This heater is not designed for use within 1m or above a water source. Do not place within one metre (1m) of any water source. Do not place directly below or above any power points or switches.

WARNING: Fire risk exists if this heater is covered by or positioned close to curtains or other combustible materials.

- This heater is intended for domestic/household use only.
- Always ensure that this heater is installed as per the requirements noted in Australian Standard AS/NZS 3000:2018.
- Always keep heater at least one metre (1m) from combustible materials.
- DO NOT locate this heater directly below or above the power supply socket or switch.
- DO NOT use this heater in either a bathroom or ensuite.
- DO NOT use a 3rd party timer, or programmable system with this heater.
- DO NOT clean the heater while the heater is on or plugged into the mains power supply.
- DO NOT touch any part of the heater while on, hot surfaces may burn.
- DO NOT use the heater as a dryer.
- DO NOT attempt to modify the heater, power cord, power plug or the supplied accessories in any way.
- DO NOT expose the heater to rain, water, or use in damp wet conditions.
- NEVER cover this heater.
- NEVER carry the heater by its power supply cord.
- NEVER use with the power cord coiled, bundled up or tied up. Always extend fully before use.
- DO NOT use in building site, greenhouses, barn or stable where there's flammable dust.

- NEVER use the heater if any part of it is damaged.
- Ensure that the heater is disconnected from the mains supply when installing, cleaning or moving.
- Ensure this heater is not left on when unattended.
- Ensure the heater is not used in areas where flammable gases are present, e.g. paint, petrol etc.
- Always turn the heater OFF at the unit switch and the power point switch when not in use for extended periods of time.
- Always allow the heater to cool, about one (1) hour after the heater has been turned off, before cleaning the heater.
- Always ensure that the power cord is fully extended and NOT in contact with any part of the heater.
- Always ensure that the heater is kept clean and free from dust.
- Only use this heater when securely mounted to the supplied stand.
- ONLY USE this heater on a horizontal and stable surface, or fix it to the wall, as applicable.
- DO NOT use this heater in the immediate surroundings of a bath, a shower or a swimming pool.
- DO NOT use this heater if it has been dropped.
- DO NOT use if there are visible signs of damage to the heater
- DO NOT use the heater with a programmer, timer or any other device that switches the heater on automatically.
- Heater is not intended for use in greenhouses or construction sites.
- Heater is not to be located immediately below a socket-outlet.

WARNING:

This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

ELECTRIC DATA

Important

This product is fitted with a sealed electrical connection plug that is compatible with the heater, the mains supply for Australia and meets the requirements of international standards. This heater must be connected to a supply voltage that is equal to that stated on the rating label. If the mains connection plug or power cord becomes damaged it must be replaced with a complete assembly that is identical to the original, and this must be replaced by an authorised service centre. Always follow the Australian requirements for connection to the mains supply. If in doubt always consult a qualified electrician.

Technical Specifications

Heater	EOHA20145
Voltage	220-240V AC 50Hz
Input Wattage	1700-2000W
Unit Weight	10Kg (inc. base)
IP Rating	IP 24
NSW.....	

Heater specifications can be found on the data label.

STAND ASSEMBLY

NOTE: Remove any transit protection material

1. Place the main heater body on a towel or blanket to stop it being scratched.
2. Slide the small cover (2) over the power cord and secure in place with screws (3) to the heater body.
3. Slide the clamping board (4) over the power cord and secure in place with screws (5) to the heater body.
4. Slide the following parts over the power cord and position against the heater body.
Base cover (6)
Weighted base (7)
5. Secure these (6) and (7) to the heater body using the washer (10) and screw (11).
6. Stand heater upright on its weighted base.

Fig.A

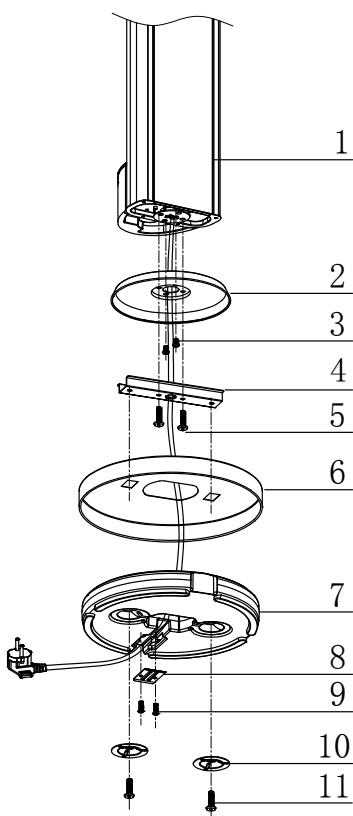
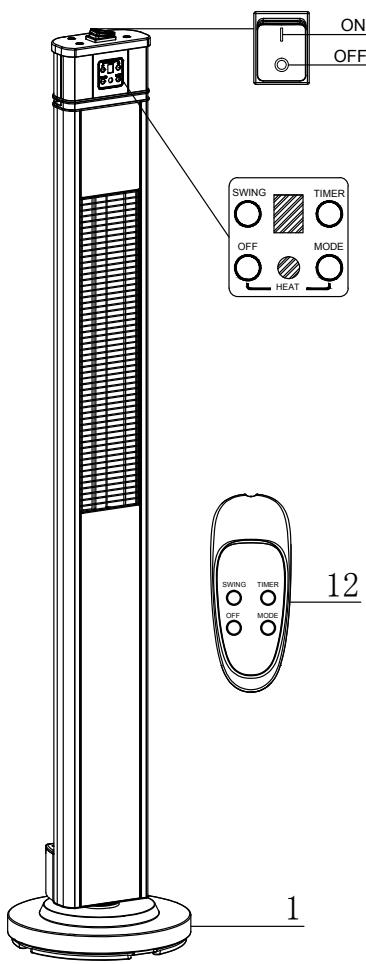


Fig.B



Parts Descriptions:

No.	Part Name	No.	Part Name
1	Main Body	7	Weighted Base
2	Small Cover	8	Camping Board
3	Screw M6*8	9	Screw M4*28
4	Clamping Board	10	Washer
5	Screw M6*27	11	Screw M6*35
6	Base Cover	12	Remote Controller

Accessories Pack Check List:

Accessory Name	Qty	Accessory Name	Qty
Allen Key	1	Washer	2
Screw M6*8	2	Remote Controller	1
Screw M6*27	2	Screw M4*28	2
Camping Board	1	Screw M6*35	2

FUNCTIONS

The remote control and the heater controls operate the same way by using the same named buttons.

Swing - Turns the oscillation on/off.

Timer - Turns the timer on/off and changes the selected time.

Mode - Turns the heater on and changes the selected heat setting.

Off - Turns heater off to stand by mode.

To turn ON

1. Plug into 240V AC wall socket and turn on.
2. Turn switch on top of heater to ON (1), a dash “-” will start flashing on the display. (Stand By Mode).
3. To start heating press “MODE”, the number “1” will appear on the display, this is the low setting.

To turn OFF

1. To stop heating press “OFF”, a dash “-” will start flashing on the display. (Stand By Mode).
2. Turn switch on top of heater to OFF (0).
3. Turn off at wall socket and unplug.

To operate the Oscillation

Once heater is ON.

1. To start the oscillation press “SWING”.
2. To stop the oscillation press “SWING”.

Selecting the heat setting

Once heater is ON and the number “1” appears on the display, this is the low setting.

1. Press “MODE” to cycle through the other heat settings
1 = Low
2 = Medium
3 = High

To operate the timer

Once heater is ON.

1. Press “TIMER” to cycle through the 10, 1 hour, count down timer settings.
1 = 1 hour to off
2 = 2 hours to off
3 = 3 hours to off
to
9 = 9 hours to off
0 = Timer is off
2. When timer is operating the display will cycle through the selected heat setting, solid digit and the selected timer, flashing digit.

CLEANING

Always ensure that the heater has been left for one (1) hour to cool before cleaning.

1. Turn off and disconnect from mains power, allow to cool.
2. Wipe unit over with a damp clean soft lint free cloth.
3. For stubborn marks you can use a mild dish washing solution on a damp clean soft lint free cloth.

NEVER allow water or a mild dish washing solution to enter or drip onto the heater.

NEVER use solvents, e.g. Petrol, Toluene, Methylated Spirits etc to clean the heater, as these will damage the surface finish and may cause a fire when unit is next used.

WARRANTY STATEMENT

Excelair 2000W Electric Oscillating Outdoor Heater

SITRO GROUP AUSTRALIA (S.G.A.) warrants the purchaser of this product against defects in workmanship and materials for a period of 12 months from the date of purchase.

This warranty is not transferable to a subsequent purchaser if the product is sold by the original purchaser during the warranty period.

If a warranty fault appears within the warranty period, S.G.A. reserves the right to replace or repair the product.

In the event that S.G.A. chooses to replace the product, this original warranty will expire at the original date.

If the product includes various accessories or components, only the defective accessory or component will be replaced or repaired.

S.G.A. reserves the right to replace defective parts of the product with parts and components of similar quality, grade and composition where an identical part or component is not available.

Products presented for repair may be replaced by refurbished products of the same type rather than being repaired. Refurbished parts may be used to repair the products.

To make a warranty claim, first contact S.G.A.'s Customer Service Line on the contact number below.

The purchase receipt for this product is to be retained and must be presented if making claim under the terms of this S.G.A. warranty.

Warranty repairs are free of charge, provided the product is delivered to our Service Department at 33-35 Lionel Road, Mt Waverley, Victoria, 3149 or to one of our Authorised Service Agents.

If a warranty fault is found the freight cost will be credited to the owner.

If no fault is found the product will be returned and any costs associated with the service will be charged to the owner.

Products sent freight forward will not be accepted. In most cases the defective accessory or component only will need to be returned. The product or part of the product being returned must be adequately protected in a box.

S.G.A. will not be responsible for any in-transit loss or damage.

This warranty does not apply to any defect, deterioration, loss, injury or damage occasioned by or as a result of misuse or abuse, negligent handling or storage, normal wear and tear or if the product has not been installed and used in accordance with S.G.A.'s instructions, recommendations and specifications or if the product has been subjected to abnormal conditions. The warranty does not apply to blockages caused by insects or living organisms.

This warranty does not cover use in a commercial premises or for hire.

The warranty is void if there is evidence of the product being tampered with by unauthorised persons.

The warranty does not extend to installation or disconnection costs.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded.

For warranty claims, service, spare parts or products information in Australia, please call SITRO GROUP AUSTRALIA Pty Ltd on the Customer Service Line 1300 174 876.

Register your Warranty online at
www.excelsiorproducts.com.au/warranty-claims

A receipt or proof of purchase is required and must be kept for your records. Note: If you do not have internet access call our customer service team on 1300 174 876.

CONTACT DETAILS

Sitro Group Australia Pty Ltd
33-35 Lionel Road, Mt. Waverley
Victoria 3149, Australia.
Tel (+613) 9543 9533
Fax (+613) 9543 9839
sales@sitro.com.au

SPECIFICATIONS

MODEL No	EOHA20145
Material	Carbon fibre heating element
Watts	2000W
Controls	Remote Control
Dimensions (cm)	140 (height)
Settings	3 heat settings (low, medium, high)
IP rating	IP24
Warranty	2 years

For any queries or assistance call



Customer Service (Australia Only)

1300 174 876

Hours of operation: Monday to Friday 8am - 5pm EST

Do not return to place of purchase.

Keep your purchase receipt, this will be required to make any claims under the 12 month warranty.