

PRODUCT BOOK

SEPTEMBER 2025



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PRIMO PRODUCT REGISTRATION

Customers can scan the QR code and complete the form to register their Primo Ceramic Grill.

We will then contact the customer to confirm that their product has been registered.

Registering your Primo Ceramic Grill helps us with warranty claims in the future.



CONTACT US

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Primo Life

Useful Links

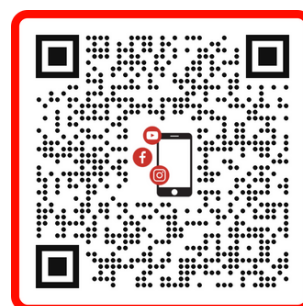
Friends of Primo

Primo attracts the best when it comes to BBQ. From backyard enthusiasts to award winning grill masters, we are proud to sponsor our Friends of Primo. Read what they have to say below, along with testimonials from many more writing in to share their love of Primo!



Connect with Primo

Share and connect with us in your favourite social platforms.



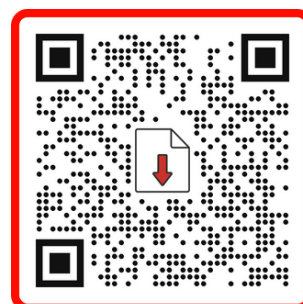
Primo University

Welcome to Primo University, your single-source for all things related to becoming a grillmaster with your Primo Grill.

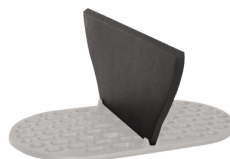
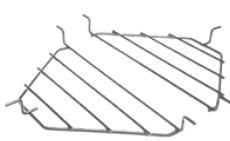


Downloads

Here you will find Brochures, Product Specification Sheets, Cut-Out Templates, Instructions & Manuals for your Primo Ceramic Grill.



Large Charcoal Primo Built-In



Large Charcoal Primo Built-In

Includes

- Large Charcoal Grill
- Ceramic Feet
- Heat Deflector Plates
- Heat Deflector Rack
- Cast Iron Divider
- Ash Tool
- Grill Lifter

Product Code

Description

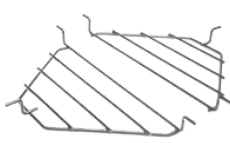
RRP

PGCLGHG

Large Built-In Bundle

\$2995

X-Large Charcoal Primo Built-In



X-Large Charcoal Primo Built-In

Includes

- X-Large Charcoal Grill
- Ceramic Feet
- Heat Deflector Plates
- Heat Deflector Rack
- Cast Iron Divider
- Ash Tool
- Grill Lifter

Product Code

Description

RRP

PGCXLHG

X-Large Built-In Bundle

\$3495

XX-Large Charcoal Primo Built-In



XX-Large Charcoal Primo Built-In

Includes

- XX-Large Charcoal Grill
- Ceramic Feet
- Heat Deflector Plates
- Heat Deflector Rack
- Cast Iron Divider
- Ash Tool
- Grill Lifter

Product Code

Description

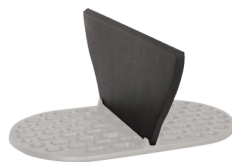
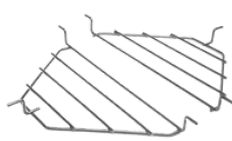
RRP

PGCXXLHG

XX-Large Built-In Bundle

\$4195

Large Charcoal Primo All-In-One



Large Charcoal Primo All-In-One

Includes

- Large Charcoal Grill
- Heavy Duty Stand
- Side Shelves
- Heat Deflector Plates
- Heat Deflector Rack
- Cast Iron Divider
- Ash Tool
- Grill Lifter

Product Code

Description

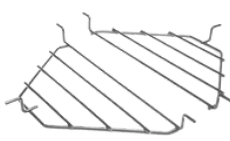
RRP

PGCLGCG

Large All-In-One Bundle

\$3495

X-Large Charcoal Primo All-In-One



X-Large Charcoal Primo All-In-One

Includes

- X-Large Charcoal Grill
- Heavy Duty Stand
- Side Shelves
- Heat Deflector Plates
- Heat Deflector Rack
- Cast Iron Divider
- Ash Tool
- Grill Lifter

Product Code

Description

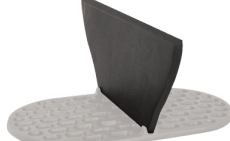
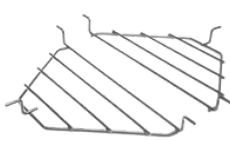
RRP

PGCXLCG

X-Large All-In-One Bundle

\$3995

XX-Large Charcoal Primo All-In-One



XX-Large Charcoal Primo All-In-One

Includes

- XX-Large Charcoal Grill
- Heavy Duty Stand
- Side Shelves
- Heat Deflector Plates
- Heat Deflector Rack
- Cast Iron Divider
- Ash Tool
- Grill Lifter

Product Code

Description

RRP

PGCXXLCG

XX-Large All-In-One Bundle

\$4495

Primo Carts



Cart Base with Basket & Stainless Side Shelves

This sturdy metal cart with a lower basket sports a stainless steel top. It is our most popular cart and offers durability, protection and mobility. The cart has two locking casters in the front to keep your grill in place while cooking.

Product Code	Description	RRP
PG00370	Cart with Basket & Side Tables to suit Large 300 & X-Large 400	\$1795
PG00372	Cart with Basket & Side Shelves to suit XX-Large 500	\$2295

Primo Cypress Tables



Cypress Countertop Grill Table

Designed for the outdoor chef who needs more space and who enjoys the beauty of a wood table. Comes unfinished.

Product Code	Description	RRP
PG00613	Cypress Countertop Table for Large 300	\$1795
PG00612	Cypress Countertop Table for X-Large 400	\$1795
PG00611	Cypress Countertop Table for XX-Large 500	\$2295

Accessories



Primo Grill All-In-One Cover

Protect your All-in-One Primo grill from the elements with one of our durable grill covers. Custom fitted with an embroidered Primo logo for every grill.

Product Code	Description	RRP
PG00413	Large Full Length Cover	\$229
PG00409	XL Full Length Cover	\$249



Primo Grill Built-In Cover

Protect your Primo grill and ensure many years of grilling with a premium cover. The cover features quality construction specifically designed to help protect your grill from the elements and moisture.

Product Code	Description	RRP
PG00416	Built-In Cover to suit Large & X-Large	\$199

Accessories



Half-Moon Cast Iron Griddle

This dual-purpose half-moon Cast Iron Griddle with a smooth and a grooved side allows you to fry, sear and sauté. It offers higher heat retention, even heat distribution, and faster cooking times.

Product Code	Description	RRP
PG00365	Large Half Moon Griddle	\$139
PG00360	X-Large Half Moon Griddle	\$149
PG00373	XX-Large Half Moon Griddle	\$159



Cast Iron Searing Grate

The half-moon Cast Iron Grate is perfect for searing meats and locking in the juices at high temperatures. It offers higher heat retention, even heat distribution, and faster cooking times.

Product Code	Description	RRP
PG00364	Large Searing Grate	\$129.95
PG00361	X-Large Searing Grate	\$139.95
PG00374	XX-Large Searing Grate	\$149.95

Accessories



Extension Rack

Add up to two stainless steel extension racks to greatly increase your cooking area. One rack adds over 30% more cooking area and two racks adds over 60%.

Product Code	Description	RRP
PG00315	Large Extension Rack	\$119.95
PG00332	XL Extension Rack	\$129.95
PGXXLWR	XXL Extension Rack	\$129.95



Cast Iron Searing Grate

Primo Natural Finish Fredstone Oval Baking Stone lets you achieve brick-oven quality for a fraction of the price on your Primo grill. This lightweight, porous ceramic stone helps you grill the perfect pizza with any of the larger Primo grills.

Product Code	Description	RRP
PG00354	Large Fredstone - 18" x 16"	\$199
PG00351	X-Large Fredstone - 23" x 16"	\$199

Accessories



Curved Ash Tool

A "must have" tool to easily clean out the ashes from your grill or stir your natural lump charcoal while lit.

Product Code	Description	RRP
PG00776	Curved Ash Tool	\$49.95



Ceramic Feet

Set of 4 ceramic feet. For built in applications or applications involving combustible materials.

Product Code	Description	RRP
PG00400	Ceramic Feet - 4 Pieces	\$64.95

Primo Ceramic Grills Warranty

Limited Lifetime Parts	Limited 5-Year Parts Against Rust-Through	Limited 1-Year Parts Against Rust-Through
<ul style="list-style-type: none"> All ceramic parts 	<ul style="list-style-type: none"> All metal parts (excluding cast-iron parts) 	<ul style="list-style-type: none"> All cast-iron parts Felt gaskets Thermometers All other parts & accessories (unless specified)

Additional Information

These warranties are extended to the original purchaser of the grill, these are general guidelines. Please refer to the unit's manual for complete warranty details.

Metal surfaces can be compromised by the elements, excessive moisture, salt, scratches and chemicals. This warranty does not cover rust, fading, surface blemishes and oxidation unless it causes the failure of the component and inhibits the use of the grill. Primo shall replace parts found defective as provided above with equivalent parts and shall ship such parts at the Purchaser's expense to the Purchaser's designated shipping address. The existing component must be properly disposed of upon receipt of the replacement warranty part. Failure to do so, or to provide or sell the existing component to a third party will void the warrantee's coverage for future warranty claims.

What is not Covered

- Damages that might result from the use, misuse, or improper installation or storage of this appliance.
- Travel, diagnostic costs and freight charges on warranted parts to and from the factory.
- Claims that do not involve defective workmanship or materials.
- Unauthorized service or parts replacements.
- Removal and reinstallation cost.
- Inoperable due to improper or lack of maintenance.
- The costs of a service call to diagnose a problem and labour for replacement or repairs.

Primo Ceramic Grills Warranty

Duties of the Owner

- The appliance must be installed in accordance with the instructions furnished with the appliance
- Maintain ready access to the appliance for service.
- A bill of sale, cancelled check, or payment record should be kept to verify purchase date and establish warranty period.

How to Get Service

- To make a warranty claim provide any Primo dealer with the model number, serial number, and purchase verification.
- The dealer will contact the factory to initiate warranted parts replacements.
- A warranty claim can also be made directly with Primo, please have your receipt available and follow the QR code to fill out a warranty claim online.

