

# Cash Back Offer

## Terms and Conditions

The BBQ Store Pty Ltd | ABN: 62 147 926 305 | ACN: 147 926 305

## What Is Our Cash Back Offer?

When you purchase a product on our website that is marked with a cash back offer, you will receive a voucher code by email after completing your purchase. This voucher code can be applied as a discount on your next online order at [www.thebbqstore.com.au](http://www.thebbqstore.com.au). The cash back amount is credited to your account as reward points, which are redeemable at checkout on a future purchase.

## How to Claim

- Purchase a cash back product on [www.thebbqstore.com.au](http://www.thebbqstore.com.au) - cash back products are marked on the product listing.
- Complete your purchase and ensure you are logged in to your BBQ Store account.
- You will receive an email with your voucher code and secret code after your order is confirmed.
- On your next visit, log in to your account and enter your voucher code and secret code at checkout to apply your cash back discount.

Note: You must be logged in to your account to view your rewards points balance. If you have forgotten your password, reset it at: [www.thebbqstore.com.au/\\_myacct/forgotpwd](http://www.thebbqstore.com.au/_myacct/forgotpwd).

## Key Conditions

- This offer applies to purchases made on [www.thebbqstore.com.au](http://www.thebbqstore.com.au) only - it is not available in-store or through any other channel.
- The cash back amount can only be redeemed on a future online purchase - it cannot be claimed as cash.
- This offer does not apply to all products - only products specifically marked as eligible on the product listing qualify.
- Sale, discounted and clearance items are automatically excluded from this promotion.
- You must be logged in to your account at the time of purchase to receive your voucher code.
- Voucher codes are issued to the email address registered to your account.
- Cash back rewards cannot be combined with any other promotion, discount code or offer unless otherwise stated on the relevant product listing.
- The cash back offer is not transferable and has no cash value.

## Excluded Products

- Sale, clearance or discounted items;

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- Gift vouchers; and
  - Any other products that are not explicitly marked with a cash back offer.

Additional product exclusions may apply and will be noted on the relevant product listing. Always check the product listing before purchasing to confirm eligibility.

## Important - Your Rights Under Australian Consumer Law

This cash back promotion is a discretionary offer made by The BBQ Store Pty Ltd. Participation in this promotion does not affect any rights you have under the Australian Consumer Law, including your consumer guarantee rights in relation to any product purchased.

The cash back offer is made clearly and in good faith. All conditions of this offer are set out on this page. We will honour this offer in accordance with these terms for all eligible purchases made while the offer appears on the relevant product listing.

If you believe you have met all conditions of this offer and have not received your voucher code, please contact us within 30 days of your purchase and we will investigate and resolve the issue promptly.

## Promotional Period

This offer is ongoing and available while it appears on eligible product listings. We reserve the right to withdraw or amend this offer at any time, provided that any changes do not affect customers who have already made an eligible purchase in reliance on the offer as it existed at the time of their purchase.

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## Contact Us

<b>Phone</b>	1300 041 051
<b>Email</b>	sales@thebbqstore.com.au
<b>Web</b>	www.thebbqstore.com.au
<b>Hours</b>	Mon-Fri 9am-5pm, Sat 9am-4pm (AEST)
<b>Address</b>	Unit 2/4 Avalli Road, Prestons NSW 2170